SBC Loop Qual CLEC Forum
List of Current Action Items

Item #	Description	Lead/Team	Due Date	Comments[1]
				questions from Bryant Smith identified as Collocation at the DLC). 7/14/00 – John noted that the DLC information is an 11 character field which is returned from LFACS on both an Actual and manual (MLR) query. John agreed to research all the possible entries in this field and what they mean (for future review with the group). [In a 7/20 e-mail message, Bryant Smith provided the following information which he would like identified (as noted in the 6/16 status entry below): 7/7/00 – Material from Bryant Smith (Sprint) on this topic has not yet arrived. Nonetheless, the basic question seems to be: What are the types of DLC and what does this communicate to the CLEC? John confirmed that DLC information is stored in LFACS and is available to CLECs on a Loop Qual Actuals query or via an MLR. SBC policy is that MLR data will be entered into LFACS within four business days. Mark Haida (SBC, SWBT Construction & Engineering) will confirm that the DLC_Type field is populated on an MLR and that the data is transferred to LFACS within the specified time window. It is possible that DLC information is not populated (e.g., an A Loop Type (all copper) should show None in the DLC information). 6/30/00 – It was noted that, with Loop Medium Type C (mixed copper and DLC), a Remote Terminal (RT) Indicator value of A indicates that the RT is an ADSL RT. An RT-Indicator value of B indicates a non-ADSL RT. Currently, ADSL will not work over DLC. An RT-Indicator of A has no bearing on other PSDs (other than 5). 6/23/00 – Information from Bryant Smith has not yet been received. John will defer his investigation until this material arrives. Opened 6/16/00 – John Mileham and Danny Watson will investigate what specific information may be shared with respect to DLCs. Bryant Smith will e-mail John Mileham a sample of the kind of information he'd like to be able to receive.
3	**Problems with MLR Returns**	**John Mileham**	*Abey until 10/13*	*8/25 - 9/8/00 – Not discussed. CR33 implementation is still on target. Internal training classes have been scheduled.* 8/18/00 – CR33 is to be implemented on 10/13. Agreed to leave this Action Item open until the implementation is completed. 8/11/00 – SBC IT is targeting an implementation date in mid-October for CR33. 8/4/00 – The final Walkthrough and SBC approval for CR 33 are scheduled for today (8/4). Once approved, SBC IT will provide an implementation date. 7/28/00 – No change in status from last comments (see 7/21 notes). 7/21/00 – A CR33 Prototype internal review/walkthrough has been scheduled for the week of 7/31. Once approved by SBC Engineering, SBC IT will provide a development target date for the completed screen updates. 7/14/00 – CR 33 is now being worked by SBC IT to create a prototype for internal review starting 7/26. 7/7/00 – SBC held internal walkthroughs of Change Request 33 on 6/29 and 7/5. SBC's Information Tech-

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				nology (IT) department will create a prototype of the revised Engineering screens to ensure usability and facilitate data input accuracy. Once the prototype is approved, IT will submit development time estimates to John Mileham. The group agreed that this Action Item should be left open until an implementation date is available. 6/30/00 – John noted that the short term solution (see below) will be addressed as part of SBC (internal) Loop Qual Change Request (CR) #33 (currently being developed). A final walkthrough on this CR will take place on 7/5. Once SBC Information Technologies has estimated the effort required to create the needed software changes, a delivery date for this capability will be provided (and documented via the Accessible Letter process). CR33 will also include certain "required" input fields for SBC Engineers when they are completing an MLR. This is aimed at increasing the accuracy of the MLR feedback to the CLECs. 6/23/00 – Long term, John is discussing this with SBC Information Technology. Based on their investigation, he will create a Change Request to allow the submission of Supplemental or Corrective MLRs. Mark Hajda reported that, from a short term perspective, an SBC internal meeting was held on 6/22 to develop an interim solution. The proposal was to place coded values in the Taper Code field that would identify the cause of address discrepancy errors. This could, potentially, be a quick solution and not require software changes. The CLECs would still get "zero" MLRs and would need to re-submit a new MLR with the corrected address information. This team (lead by Kim Hamm, SWBT LSC) is checking on the legal/regulatory ramifications of making this change. Opened 6/16/00 – John Mileham will investigate the possibility of a design change to the Loop Qual system to allow the submission of supplemental or corrective MLRs.
9	**LASR Rejects Based on Design (not Actual) Data**	**John Mileham**	*9/15/00*	*9/8/00 – Pertaining to the 8/4 status entry (below), Kim noted that she has no firm date for Interim Procedures to be ready. CLECs may use the "as is" SPEC code with their orders – while including special comments about specific conditioning needs in the Remarks field. Kim will follow up with the LASR team on the 12/19 date.* 8/25 & 9/1/00 – The LASR development remains on target for 12/19. It was agreed that this Action Item could be abeyed until then and will not require further discussion. 8/18/00 – Tony Lloyd noted that the LASR release date is currently scheduled for 12/19/00. 8/11/00 – No update. Tony Lloyd will check with Kim Hamm and Roy Garcia. 8/4/00 – SBC's LASR staff is considering this problem and may be able to schedule a solution for a 12/00 release (this is not definite). In the mean time, Kim Hamm will follow up on how CLECs can re-submit rejected MLRs using Interim Procedures. 7/28/00 – No updates available. 7/21/00 – John discussed the possibility of a September LASR release to address the problem noted in the 6/30 status entry (below).

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				7/14/00 – Three SBC groups are meeting on this topic on 7/19. John will provide a readout on 7/21.
				
				7/7/00 – John is following up with SBC IT concerning the feasibility of putting Loop Qual Actual returns into UTDB.
				
				Opened 6/30/00 – John explained that LASR first looks in the Universal Tracking Database (UTDB) to see if MLR data is available. If not, it will issue a Loop Qual Design query. This can be a problem if the CLEC has based an order on the results of an Actuals query (with data from LFACS). It is quite possible that a Design query will result in a rejected order whereas the (more accurate) Actuals query would have lead to an accepted order. It is often the case that the Design and Actuals data do not match (since the Design data represents "worst case" data for the entire Distribution Area). John is discussing with the LASR team the possibility of LASR's retrieving Actuals data and storing it in UTDB. This would be a significant change to overall Loop Qual processing and will require a Change Request and time estimates from SBC's IT department.
				
				Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): IP experienced another Loop Qual issue yesterday with LASR reject for loops that did not match SBC "criteria". They were rejected and had been assessed on the design data not the displayed actual data. Obviously the actual data should have been used.
				    IP 4504242
				    IP 4504514
				
				We will continue to force these two PONs through the LSC to get these customers processed, but please use these as an example of an issue that must be resolved

10 11 15 and 17	**Data Gathered Through MLR Process Which is NOT Added to LFACS** **Document Process on How Bridged Taps Are Handled** **Clarification Needed (for Each SBC Region):** • **LMU Field Contents** • **LQ Input Processes & Output Results** • **Differences in LQ Data Between UNE and PRONTO Environments** • **Loop Qual in a PRONTO Environment**	**John Mileham**	9/15/00	*9/8/00 – John believes that the AIT information will be completed (and the final document ready for distribution) by 9/15. Ultimately, the document will be issued as an Accessible Letter.* 9/1/00 – The Ameritech information for John's document is still coming in. At an SBC internal meeting in Indianapolis during the week of 9/4 John plans to get the remainder of the AIT data to populate his matrix. 8/25/00 – John is continuing to gather information from Ameritech. This may require a re-design of his document. However, the information for the SBC West, Southwest, and East regions has been distributed. Feedback, so far, is that this has been a positive step toward clarifying what Loop Qual provides the CLECs. At this time, John has no estimate of when the final document will be completed. 8/18/00 – John now has Ameritech System information and contacts. He believes that the Accessible Letter (along with his updated document) may be issued as early as 8/25. 8/11/00 – The final version of this document is in progress. 8/4/00 – John's document was reviewed at the 8/4 meeting. No upgrades were requested. He will collect the needed Ameritech data, complete the document, and have it issued to all CLECs via the Accessible Letter process. 7/28/00 – Agreed to put an item on the 8/4 Agenda for a discussion of John's document by the group.

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	• **Status of Ameritech's Loop Qual Process** **Pre-Qual Indicators**			7/21/00 – John's preliminary document was released today to participants in this conference call. John has request comments on the style, scope, and content of the document. The final document will be released via an SBC Accessible Letter. 7/14/00 – John's document is complete for three SBC regions (West, Southwest, and East). He does not yet have the information he needs for the SBC Midwest (Ameritech) region. The final document will be sent out to all CLECs as part of an Accessible Letter. John will try to include information on DLC Type in the document. 7/7/00 –John is creating a comprehensive matrix showing fields returned on each type of Loop Qual query, by region (showing regional discrepancies). This document will include data element definitions, data sources, and a description of how the data was derived. It was agreed that this document will address the issues in Action Items 10, 11, 15, and 17. All these items will be grouped together under Action Item 10. Action Item 10 Opened 6/30/00 – Opened as an Action Item and assigned to John Mileham. Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): Identify what specific data is gathered through the manual loop qualification but not added to LFACS database (e.g., type of pair gain; type of repeaters; whether aerial or buried plant) for future actual loop qual retrieval Action Item 11 Opened 6/30/00 – This item was addressed by Carol Chapman and Kim Hamm at the 6/29 Texas Commission meeting. John will make sure that their response is documented (for distribution to this team). Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): CLEC's request documented processes on how bridge tap removal is handled. For example: - under 12K (26 Gauge Equivalent) with bridge tap over 2500 feet. SBC trims the bridge tap back to under 2500, does not remove total bridge tap -under 12K (26GE) bridge taps that are within 500 to 1000 feet from the central office or end user premises, SBC does not remove the bridge tap without charging the CLEC Action Item 15 Opened 6/30/00 – New Action Item. John will consider inviting Pat Halbach to do a readout on what CLECs can expect with the Ameritech Loop Qual implementation. Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): Provide clarification on the following: • Request illustrations by region of what each regions loop make up data looks like and all fields decoded to what the information means or has relevance for (e.g., Ameritech has different fields not in PB/SWBT) • Vehicles to request loop qualification by region with examples of how to request and illustration of what would be received, including timeframe to receive - include proposed and or planned systems changes (i.e., Ameritech 6/30 system change) - what systems format will the Ameritech 6/30 release be available in, e.g., GUI, EDI, fax • Is there a difference in the loop qualification data in today's UNE environment for loops or line sharing from what will be in the Pronto environment • Provide an illustrative example of what loop qual will look like in a Pronto environment • Status of Ameritech's e-mail loop qual process. Provide illustrative of what is provided today, thus we will be able to compare to what is available after 6/30 - will e-mail process be permanently available? - with e-mail process whether charges have been established?

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				Action Item 17 Opened 6/30/00 – New Action Item. John will document this. Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): What is the difference between PB's RTZ, SWBT's pre-qual red yellow green and what ?? from Ameritech?
13	**Retention of MLR Information**	**John Mileham**	*Abey until completion of Action Item 10*	*7/21 – 9/8/00 – This Action Item is delayed pending the release of John's data elements document (see Action Item 10).* 7/14/00 – John is still looking into what can be done for data not housed in LFACS. 7/7/00 – Per John, the information is retained in UTDB for 90 days and may be viewed using Verigate. This is the current practice in SWBT and PB/NB. Beginning 7/22, this same policy will become effective for SNET. John is identifying what data is/is not available in LFACS (see his document referenced in Action Item 10). Once all data elements have been identified, he'll look at what can be done about any Loop Qual data which is not housed in LFACS. Opened 6/30/00 – New Action Item Initial Entry (first raised by Jo Gentry, IP Communications, 6/23/00): How long is the manual loop qualification information retained for viewing in its entirety? By Region, Where retained?, How viewed?
18	*Yellow Zone Conditioning Process*	*Tracey Hill*	*9/15/00*	*9/8/00 – No updates available.* 9/1/00 – The Yellow Zone Trial started on 8/28. There are no results to report as yet. 8/25/00 – The SBC Accessible Letter was mailed to the LQ/CLEC Forum group. It was agreed that, since the trial is taking place in California, we would change the Lead for this Action to Tracey Hill. The trial is on target to begin on Monday, 8/28. 8/18/00 – It was agreed that the SBC Accessible Letter (CLECC 00-198) describing the 60 day Yellow Zone trial will be mailed to all participants in this Loop Qual CLEC Forum. Kim will provide a readout on the state of the trial at subsequent meetings. 8/11/00 – Per Kim, a trial is being planned for the Pacific Bell area. An SBC Accessible Letter about this trial will be released next week. 8/4/00 – Per Kim, there are no updates to be reported for this week. Initial Entry – Kim Hamm noted that this topic was discussed at the most recent Texas PUC meeting. The SBC Engineers have stated that they cannot give an across the board interval for expediting conditioning. They cannot, in general, do better than the established 10 day window. Special arrangements may be possible on a case-by-case basis. CLECs will be able to respond with a SUP order, populating the Expedite field with a "Y" and entering the requested Due Date. Neil Saha (SBC, DSL Product Management) is working on improving DSL ordering (such as by using a Universal SPEC code). Neil's most recent meeting on this topic was in Austin on 7/26. It is unknown when Neil expects to complete this work. Kim agreed to read out to the group on Neil's progress. It was agreed that Action Item 7 could now be closed. A new Action Item (#18 – Universal SPEC Code/Scaleable DSL) will be opened for this topic. The

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				Universal SPEC code would provide the capability for CLECs to authorize conditioning "as needed". CLECs are concerned that they may be charged for conditioning – whether the work is actually done or not. Ann Lopez will forward any e-mails she has on earlier work which was done by CLEC/SBC subcommittees on this subject. Neil Saha's next meeting will be on 8/1. Kim requested that any thoughts from the group on a Universal SPEC code be forwarded to her.
19	*Identification of Remote Switching Systems*	*Mark Hajda*	*9/15/00*	*9/8/00 – Per John, the Change Request was actually implemented on 9/1; however, Greg Johnston noted that Loop Qual information returned for the address which started this Action Item (5360 College Blvd., Overland Park, KS 66211) still is incorrect (showing asterisks in the RSS fields). John will investigate this and provide information at the 9/15 meeting on which regions implemented this Change Request.* 9/1/00 – Per John, the Change Request to correctly populate the RSS information was implemented on 8/31. 8/25/00 – The Change Request for identifying Remote Switching Systems (RSSs) has been submitted to SBC IT. SBC West Region (PB/NB) is working on identifying the RSSs in their territory which have NPAT-TAs in common with their hosts. 8/18/00 – Mark has reviewed all (roughly) 200 remotes in SWBT's 5-state territory. Those with their own unique NPATTA are not at issue. However, those remote switches with NPATTAs which are the same as their host switches will be identified and the information will be placed in SWBT's databases. It is believed that this is not as serious a problem in California (where the wire center areas are generally smaller than in the 5-state area). The status of Ameritech's and SNET's territory is not yet known. SBC IT is working on the Change Request to determine the correct field to use for this information. 8/11/00 – The SBC Change Request is being reviewed by SBC IT. 8/4/00 – An SBC team has been formed to resolve this problem. John has created a draft Change Request which is now being reviewed by SBC Engineering. The solution will involve populating an indicator in the Design and Actuals query returns with RSS information. Initial Entry (moved from Item for Future Discussion #21 submitted by Greg Johnston on 6/30/00): Mark reported that, for the wire center in question, there are two Remote Switching Systems (RSSs) that are fed, by carrier or copper, from the same Central Office (CO). The RSSs carry the same NPANXX as the host CO. There are two types of RSSs: Those that carry their own NPANXX (they "look like" a CO and it is assumed that CLECs will know about their collocation capabilities); and those which carry the NPANXX of the host CO. It is this latter type of RSS which has caused confusion. Since an RSS has no collocation capabilities, the DSL technology cannot work from them. For the Loop Qual Design or Actual query responses, SBC is looking at developing an indicator that would tell the CLEC that the source of the loop is an RSS. On a Manual Loop Request, the RSS information should be populated. In all cases, the presence of an RSS should drive the Loop Qual Overall Status (i.e., color) to Red. It was agreed to move this item to the Action Item list. 7/21/00 – Greg will forward the detailed address information (requested at the 7/14 meeting).

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				7/14/00 – Mark Hajda (SBC Engineering, SWBT) will look at the address on this item, but he will need specific information (such as the date the Loop Qual was done). Doug will send an e-mail to Greg Johnston requesting this information. The below address qualifies at 3kft and all qualification data shows green with a loop medium of C. The problem we are having is that the order gets placed into jeopardy status and SWBT is saying that there is no DSL available in this area. The loop qualification needs to reflect this. Address: 5360 College Blvd Overland Park, KS 66211
20	*Circuit ID Entry in Verigate*	*John Mileham*		*Addendum 9/8/00 – In response to the following paragraph (which was inadvertently not addressed when this Action Item was closed on 9/1) –* *What we do not have confirmation is whether the loop is already working does it go into the bucket that will have data provided back on it. this if there is only one copper loop and it is a working POTS and there are 2 other POTS on pair gain what do we see...only spare? Also, SBC doesn't know if it is UNE-P over a copper loop will they swing the customer off the copper to give it to a Data order?* *John provided the following information:* *1. CLECs cannot predict which loop will be reported on in a Loop Qual LFACS Actuals query; however, results for the same (randomly selected) loop will be reported on each time. Loop Qual only provides information on working loops – not spare facilities.* *2. SBC will always "swing" a customer to a copper loop to provide the customer with the best data service possible.* *It was agreed that this Action Item may remain closed.* *Closed 9/1/00 – The questions in Jo's message (below) were addressed by John's Loop Qual Overview document (released during the week of 8/28). It was noted that the MLR (as viewed from Verigate) does have timestamp information: The Last Access Date shows the last date the MLR was accessed from the Universal Tracking System, and the Build Date shows the date when the Engineer created the MLR. Based on this information, the group agreed to close this Action Item.* *8/25/00 – On 8/24, Jo Gentry submitted the following list of questions which John will respond to as soon as possible.* *Does the current MLR have a date stamp capability. We are being challenged that we did not do a MLR and we are trying to find a way to prove one was requested and received. Also we are to have a written document from SBC Friday on the information we discussed last week with regard to what we get from DA, LFAC, and Manual. It was also part of a discussion yesterday (8/23) at the Texas Commission and it would be good for everyone to understand what is received via the three query types. I have tried to write it up, but would prefer SBC to document. Gentry Version of what was said:* *1. We never get specific information on a loop we only get data on one of the lines into the house if requesting LFAC or Manual.* *2. TN checks are only for address verification* *3. If we ask for a Verigate DA (Red Yellow Green) we get the worst case in the total distribution area.* *4. If we ask for LFAC we get the data on the first copper loop to the residence, or the best copper (no loads). They still need to clarify which one.* *5. On manual we get the data on the first copper loop to the residence, if there are two we get the first one in the*

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				numbering series only not a specific loop. What we do not have confirmation is whether the loop is already working does it go into the bucket that will have data provided back on it…this if there is only one copper loop and it is a working POTS and there are 2 other POTS on pair gain what do we see….only spare? Also, SBC doesn't know if it is UNE-P over a copper loop will they swing the customer off the copper to give it to a Data order? The group agreed to include all of these question under this Action Item. It was requested that SBC identify any regional differences in its responses. John will consult with SBC Regulatory about the most appropriate time and best method for his response. 8/18/00 – John has sent a Change Request to SBC IT for their review. However, it was noted that some CLECs believed that entering the Telephone Number (TN) in Verigate would return Loop Qualification information on that specific loop. This is incorrect. Rather, providing the TN allows a better address query to be performed and, therefore, a more accurate match in LFACS. Loop Qual only provides information on addresses – not on specific TNs. [For a Design Query, entering the TN will allow the system to extract the Taper Code for the Distribution Area (DA).] John explained the three types of Loop Qual queries and their anticipated results: • Design Query ~ provides information on the "worst loop" in the DA • Actuals Query ~ provides information on the "first" (i.e., lowest numbered) loop for the Serving Terminal serving the customer's address • Manual Query (MLR) ~ provides the Engineer's estimate of the "best" loop at the customer's Serving Terminal. None of these queries provide information on a specific TN. Mark Hajda noted that the CLECs should look at Loop Qualification and Provisioning as two completely separate processes. As part of the provisioning process, LFACS personnel will routinely LST the customer's order to a copper loop (from Pair Gain, for example) when the customer has ordered DSL. Doing an LST is not considered "conditioning" and CLECs are not charged for it. This is a standard practice throughout SBC's territory. It was agreed that John will look into expanding this Action Item (and the associated Change Request) to include TN as well as Circuit ID. 8/11/00 – Change Request requirements have been gathered and a CR will be produced next week. 8/4/00 – John agreed to develop a Change Request to resolve this Action Item. Initial Entry (submitted by Jo Gentry on 7/17/00): The TN entry capability is now available in Verigate. The Circuit ID entry capability is not available and would take a Change Request for SBC IT to implement it. It was agreed that this Item should be moved to an Action Item. 7/21/00 – Danny Watson provided a verbal explanation for Items 24 and 25. John will provide a written summary of Danny's explanation about the role of Design, Actual, and Manual queries (which may accompany John's data elements document). Situation is I have a working telephone number and want to know if it qualifies for Line Sharing, will Loop Qual give me data? Same situation I have a working Circuit via an unbundled loop, how do I know its loop qual characteristics?
21	*Scope of the RMT_TRML_AA_DATE Field in Loop Qual Query Re-*	*Dennis Schuessler*	*Abey further discus-*	*Abeyed 9/1/00 – Dennis reported that the label changes and Verigate Users Guide update will be done for the December Verigate release. It was agreed that we would abey further discussion of this Action Item until then.*

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	sponses		*sion until 12/00*	8/18 & 25/00 – No update provided. 8/11/00 – Per Dennis, the RMT_TRML_AA_DATE contains the scheduled date (a future approximation of when the RT will be available for Pronto). The RMT_TRML_AA indicator is set to "Y" to indicate that the DA (SAIs) are Pronto-ready. It was suggested that the label of this indicator field should be changed in Verigate to reflect this. It was noted that field labels in the SBC DSL Tracking Inquiry (DTI) database may also need to be changed. Dennis will determine when the label changes can be done. The Verigate Users Guide will also need to be updated. 8/4/00 – Does the RMT_TRML_AA_DATE reflect the date when the SAIs (behind the RT) are also available? Since there may be several SAIs behind an RT, the CLECs are concerned that the RMT_TRML_AA indicator not be set to "Y" until customer addresses are actually ready to be served with DSL. How will SBC account for the difference between the "ready for orders" date and the RT ready date (as shown in the RMT_TRML_AA_DATE field)?
22	**Inaccurate Loop Quals**	**Tracey Hill, John Mileham**	9/15/00	*9/8/00 – John has discussed this problem with Engineers in Sacramento and San Diego. They are researching the issue, but no results are available yet. Kim Hamm reported (concerning the Richardson addresses) that a problem has been discovered with the FTTC indicator in PREMIS. She is working this problem with Dennis Schuessler. No due date for a fix has been established.* 9/1/00 – Although Jim Milnor received a response from Tracey Hill, the inconsistent database results still are not explained. Jim reported that the DTI (Web-based) system also shows inconsistencies. John Mileham will ask the PLAN and OSP Engineers to look at this problem. The CLECs felt that it was understandable when a specific address was associated with a database error, but they are more concerned when whole geographic areas (e.g., the San Diego, California and Richardson, Texas areas) have discrepancies. Kim Hamm reported that she had a list of addresses for Richardson which she'll respond to by 9/5 (to Rhythms). It was mentioned that USWest has a Telcordia-provided system that shows detailed information for all working loops at an address. John stated that SBC is looking into a variety of different solutions to address the CLECs' needs for loop information. Based on this discussion, it was agreed that Item for Future Discussion 26 (Apollo Project – closed on 7/28) would be opened as part of this Action Item. The entries for this item were as follows: Closed 7/28/00 – The Apollo Project (otherwise known as the Richardson [TX] Fiber to the Curb project) involves roughly 30,000 customers served out of the Richardson Central Office in ZIP Codes 75080, 75081, 75082, 75083, and 75085. Kim Hamm noted that the Verigate RMKT field will contain "FTTC" on these addresses. CLECs should not be submitting orders for customers with this indicator on their address. However, there may be business customers fed by copper loops in this same area who should be viewed as potential candidates for DSL. These customers will not have FTTC in the RMKT field. More information may be found in the Verigate User Guide, pages 25, 26, and 31. It was agreed that this Item could be closed. [Initial Entry, 7/21/00] Please add to the agenda "Apollo Project". This is the fiber to the curb project. A loop qual does not show fiber to the curb. It does show fiber which usually means we need

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				to order differently. Fiber to the curb "FTTC" is the only indicator and you have to look at the CSR. How will this be fixed?
				8/25/00 – Per John, SBC Engineering is still looking at this problem. No answer is available yet.
				8/18/00 – John Mileham will follow up with the Engineering Planners, with Dennis Schuessler, and with Jim Hathorn (SBC OSP GeoMapping). Jim Milnor reported that his technician showed that the MPOEs for each address were the same.
				8/11/00 – Initial Entry raised by Jo Gentry (IP Communications) on 7/7/00 with contributions from Jim Milnor (Qwest Interprise): Jim Milnor noted that the loop (mentioned below) is still not installed. Jim will send a technician to the site next week. Pacific Bell still claims that the two sites (108 Otto Circle and 114 Otto Circle, Sacramento) are served out of different central offices. This has raised concern about the accuracy of data being returned by Verigate. It was agreed that an additional Action Item should be opened requesting an SBC-wide policy on how SBC will work with CLECs to handle Exception Processing (e.g., cases concerning unexplainable loop lengths). It was agreed that Action Item 22 will be assigned to Tracey Hill (SBC LSC West) and the new Action Item (#23) will be assigned to John Mileham.
				8/4/00 – Tracey Hill (SBC, LSC West) is researching Jim's new examples (two addresses which are very close together, geographically, but show a 14,000 foot difference in loop length).
				7/28/00 – Jo noted that her example (list below) is now "old news" and no longer needs to be addressed. Jim Milnor will provide another example which shows two addresses (right next to each other) with very different loop lengths. The group agreed to keep this Item open for further discussion – using Jim's examples.
				7/21/00 – Jo will forward the detailed address information (requested at the 7/14 meeting).
				7/14/00 – Mark Hajda (SBC Engineering, SWBT) will look at the address on this item, but he will need specific information (such as the date the Loop Qual was done). Jo will provide Mark with a screen print of the Verigate screen.
				LOOP QUAL example. Please advise what caused the change in length.
				Order IP4504049 was received on 5/29 for 1109 Homestead Ave Lubbock, TX 79416.
				The actual loop qual shows a 26 gauge equivalent of 16.968kft with three load coils. The day after the due date we received a jeopardy notification because there was bridge tap on the loop that was not indicated on the original loop qual. When we questioned the LSC on the situation, Darlene Gaskill, Manager LSC, explained that she spoke with the engineer and the engineer told her there was bridge tap and he would have to wait for an order to remove the BT. Darlene told us that they would have to wait for the manual loop qual to be returned before they can process the order. Christy Lane, Senior Manager Support IPC, called Darlene back and asked her to go ahead and accept the LSR without the return of the manual loop qual. Darlene agreed. This morning the LSR was rejected because the manual loop qual showed that the loop was now 19.867kft.

Item #	Description	Lead/Team	Due Date	Comments[1]
23	**SBC Policy on Exception Handling**	**Tony Lloyd**	9/15/00	*9/8/00 – No updates available.* 9/1/00 – No updates available. It was noted that the Pacific Bell Yellow Zone Trial (YZT) applies only to line sharing (and not all) orders. CLECs will benefit from the YZT approach by being able to consistently give their customers due dates which can be met. 8/25/00 – Tony feels that the basic need is for an SBC policy whereby CLECs can dispute SBC Loop Qual returns. He believes such a policy may be connected to the results of the California Yellow Zone Trial. 8/18/00 – Jim Milnor stated that CLECs need to be able to re-evaluate loop length determinations made by SBC and question those determinations which are clearly incorrect. Jim feels that an SBC "front door" for this kind of request is needed. Tony Lloyd agreed to take this Action Item. [We confirmed that this Action Item will only address Loop Qual and xDSL loop lengths.] 8/11/00 – Initial Entry raised by Jo Gentry (IP Communications) on 7/7/00 with contributions from Jim Milnor (Qwest Interprise): There is a need for an SBC-wide policy on how SBC will work with CLECs to handle Exception Processing (e.g., cases concerning unexplainable loop lengths).
26	**Accurate Bridged Tap Information on LFACS Actuals**	**John Mileham**	9/15/00	*9/8/00 – John believes that an update to the interface between SBC's LFACS and TIRKS system may be implemented within a few weeks. There are no plans to provide a "mass" update to LFACS to include all Bridged Tap detail, but the detailed information will be placed into LFACS going forward.* 9/1/00 – John has assembled a team of SBC Subject Matter Experts who are looking at placing detailed Bridged Tap information into LFACS in all regions. He'll continue to provide feedback on this effort. 8/25/00 – LFACS is capable of holding the specific, detailed, Bridged Tap (BT) information; but this data must be summarized for entry into TIRKS. John is assembling an SBC team to look at the LFACS/TIRKS interface and arrange for the complete population of BT data in LFACS in all SBC regions. It was noted that Glen Jones (SBC 13-state staff) believes TIRKS is already capable of doing the BT accumulation needed. John will contact him. 8/18/00 – Initial Entry: John Mileham will research with the appropriate SBC groups what it would take to add accurate Bridged Tap information to the LFACS Actuals return in Loop Qual.
28	**Provide Positive Feedback to CLECs Concerning MLR Submission**	**John Mileham**	9/15/00	*9/8/00 – John noted that SBC's Universal Tracking System does maintain a timestamp indicating when an MLR request was received from a CLEC. He is in the process of creating a Change Request to have that timestamp information e-mailed back to the requesting CLECs (in a similar manner to SBC's e-mailed response with the completed MLR data).* 9/1/00 – Dennis Schuessler noted that CLECs do receive an e-mailed confirmation when an MLR is submitted. CLECs would like a place to look (e.g., a Web page) to see where their MLRs are in the process and how big SBC's MLR processing background is in each region. John will continue to investigate this. Jo Gentry provided the following e-mail information on 9/1:

Item #	Description	Lead/Team	Due Date	Comments[1]
				The screen shot below is what we get back from our Verigate request for a manual loop qual. As you see from what Bryan Kelly has shared it is not retained or marked with a date/time, thus we can not document the length of time it took SBC to complete a manual query and return it to us. This makes it difficult to escalate to the LSC that we have not received our response in the committed interval for that jurisdiction. This is an issue when we call SBC with the report of a late manual response and they tell us "you did not request on XX and so don't call us unless you can prove it is late". Please provide more detail on how we can first gain a source for the duration from submit to receipt of the manual query and secondly how SBC can take the escalation and provide a commitment as to when the manual qual information will be received instead of the finger pointing that is happening today. Thanks Jo Gentry -----Original Message----- From: Kelly, Bryan Sent: Friday, September 01, 2000 11:31 AM To: Gentry, Jo; 'Sharon Cole'; 'Christy Lane' Cc: Siegel, Howard Subject: RE: SBC LQ Overview We get a response that says that a loop qual was sent, but it does not give us a date and time and it's only temporary. Once you click on "OK" that message is gone. I have nothing, either physically or electronically, that I can file that proves at what day and time I requested that loop qual. Below is a screen shot of what we receive once we click on the "Request Manual Loop Qual" button. 8/25/00 -- Initial Entry: John will investigate developing a Change Request which will provide the CLECs with timestamp information (perhaps, via e-mail) giving them the date and time when SBC received a submitted MLR.
30	**Accessible Letter CLECC00-221 (Escalation Process for Overdue Manual Loop Requests [Business Processes] – California)**	**John Mileham**	**\<TBD\>**	*Initial Entry -- 9/8/00: John will work with Tony Lloyd to see what can be done about this new policy (so that the CLECs do not have to go to the California PUC to protest it). John will also determine if SBC plans to issue similar Accessible Letters for the SWBT and AIT regions.*
31	**Unexplained MLR Results**	**Peter Coelho**	**\<TBD\>**	*Initial Entry – 9/8/00: In a follow up from the 9/1 meeting, the group agreed to open a new Action Item to research Jim Milnor's question on the unexplained results (Design, Actual, and MLR) for 2605 Camino Del Rio South, #240, San Diego, CA 92108 [query results published in the 9/1 meeting minutes].*

G

From:	**ALopez@rhythms.net**
Sent:	Monday, July 17, 2000 5:32 PM
To:	HAMM, KIMBERLY S (SWBT); slaplant@rhythms.net
Subject:	Urgent- Apollo Project

Kim,

We just had an order(ACI2000111918) rejected due to the Apollo Project. What is the Apollo Project and how does this effect our orders? Please respond by Close of Business July 18, 2000.

Thank you,
Ann
Ann M. Lopez
RHYTHMS LINKS - Regulatory Affairs and Deployment 2680 Bishop Dr. Suite 124,   San Ramon CA,   94583 925.202.7975 (cell)

925.244.0165 (office)

Subject: FW: Apollo Project
    Date: Wed, 19 Jul 2000 11:26:05 -0600
    From: ALopez@rhythms.net
       To: anitatr@earthlink.net, csolis@rhythms.net, cbrown@rhythms.net, Kristin@technologylaw.com, mkersh@rhythms.net, rjewett@rhythms.net, steve@technologylaw.com

```
FYI
Fiber to the curb

Ann M. Lopez
RHYTHMS LINKS - Regulatory Affairs and Deployment
2680 Bishop Dr.  Suite 124,    San Ramon  CA,    94583
925.202.7975 (cell)
925.244.0165 (office)


-----Original Message-----
From: LaPlant, Shelly
Sent: Tuesday, July 18, 2000 2:09 PM
To: Lopez, Ann
Subject: FW: Apollo Project
Importance: High


Just wanted to let you know, I did leave a voice mail for Alisha on 7/11 asking
about this Apollo Project.  I didn't get a response, so she was contacted
directly.

-----Original Message-----
From: HARLAN, ALISHA (SWBT) [mailto:aw2488@txmail.sbc.com]
Sent: Tuesday, July 18, 2000 2:38 PM
To: alopez@rhythms.net; slaplant@rhythms.net
Cc: HAMM, KIMBERLY S (SWBT); KUNKEL, JERAMY J (SWBT)
Subject: Apollo Project
Importance: High


Ann,
I am responding to your e-mail and Shelly's voicemail regarding the Apollo
Project on behalf of Kim Hamm.

According to our Product Management department, NO stand-alone unbundled
loops are available over the FTTC (fiber to the curb) condiguration.

In the future, please feel free to contact me directly with questions or
issue you are having.

 <<Apollo Project.doc>>

Alisha Harlan
Area Manager - LSC
DSL Customer Care
Wk:   817-212-0385
Pg:   877-428-8250
Interactive Pgr:  alharlan@gomail.net
```

	Name: Apollo Project.doc
Apollo Project.doc	**Type:** Microsoft Word Document (application/msword)
	Encoding: base64

H

$ BUSINESS
Sponsored by Compaq.

Today's Headlines
3:35 p.m. Oct. 11, 2000 PDT
How Low Will Net Stocks Go?

Markets Take Another
Drubbing

AMD Profits Better Than
Forecast

EU OK's AOL-Time Warner
Deal

Motorola Lowers Expectations

When Pay-to-Surf Doesn't Pay

RIAA: Internet Licenses
Coming

Innocent Plea in Emulex Case

Stocks Hard Hit by
Downgrades

Lucent Cuts Growth Outlook

Visa, MC Decision Expected

The Net's $1 Billion Giveaway

Stocks Lower in Light Trading

Fear of a Pay-Per-Use World

Bezos Dreams of a Web
Christmas

Qualcomm Still on China's
Radar

Connecting Your Car to the
Web

Air Let Out of IPO Balloon

More Woes for Tech Stocks

Canada or U.S.: Tough Tech
Choice

Fox, TheStreet.com Settle
Lawsuit

Patent Battle Takes TV Turn

Warner, EMI Call It Off

Dell a Downer for the Market

Priceline's Out of Gas,
Groceries

BellSouth, SBC Combine
Resources

See also:
The Myth of the 56k Modem
Cable Net Users Feel Squeezed
Mind your own Business news
Everybody's got issues in Politics

Perplexed, he called a Southwestern Bell representative for an explanation. McLaughlin said that, to his astonishment, the rep said Southwestern Bell had an internal policy limiting data rates for email and newsgroup access to a maximum of 128kps.

Now McLaughlin, president of Houston-based Net services company Net Help Solutions, is suing Southwestern Bell and its parent company, SBC communications, joining a group of other Houston area DSL subscribers who claim that the phone giant knowingly made false promises about its DSL service.

"What they're doing today is limiting connection speeds in areas where people are less likely to notice," said Geoffrey Berg, an attorney for Houston-based Berg & Androphy, the law firm representing McLaughlin and his co-plaintiffs.

The suit alleges that Southwestern Bell, along with Pacific Bell and the other regional Bell subsidiaries of SBC Communications, limits connection speeds so that it can sell more DSL subscriptions -- the growth of which it's betting billions of dollars on -- than its network would otherwise support.

"This allows the defendants to effectively re-sell bandwidth that they are supposed to be providing to existing customers," Berg said. "It's like they're trying to avoid the situation AOL got into a few years ago when its demand far outstripped its supply."

SBC acknowledged that it limits newsgroup access speed to 128Kps, but denied that it does so in an attempt to free up bandwidth.

"Maximizing newsgroup speed does not free bandwidth that would allow us to sign up other DSL customers, but it does help to balance the load on the Internet news servers operated by SBC's Internet Access companies," an SBC official wrote in an email statement.

The company said it limits newsgroup speed "in order to provide a more reliable service to customers using the newsgroups."

It noted that only about 1 percent of its customers use the newsgroup, mostly to trade large files. It denied that it limits email access speed.

The company declined further comment pending a review of the complaint, filed in Nueces County, Texas.

The complaint doesn't stop at accusations of speed tampering.

SBC charges DSL subscribers $200 if they cancel their service. That fee, coupled with SBC's control over competing DSL providers' access to its telephone network, essentially holds the subscribers hostage to a service that delivers less than promised, the suit charges.

"Defendants charge a $200 penalty and then force plaintiffs to wait for over a week (usually as long as three) before telephone lines (which are entirely under the defendants' control) are switched over to the new ISP," the complaint reads. "The defendants use their almost total control over telephone and DSL lines to make use of other ISPs inconvenient and, where SBC service has already been provided, unreasonably expensive."

The suit is the second DSL-related legal complaint levied against SBC in a week.

Last Friday, a California man filed suit against SBC and its subsidiary Pacific Bell in U.S. District Court in San Francisco, alleging that Pacific Bell uses its control over the telephone network to bully rival DSL providers and push up prices industry-wide.

Have a comment on this article? Send it.
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Related Wired Links:
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Aug. 18, 2000

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Aug. 14, 2000

TV Eyes the Phone Line
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Cable Biz Agrees to Open Access
Jul. 3, 2000

DSL Fracas in Texas
May. 24, 2000

DSL Provider Modifies Ads
May. 3, 2000

DSL In Every 550 MHz-Plus Pot
Apr. 25, 2000

Marian Dyer
Vice President-Federal Regulatory

ORIGINAL

SBC Telecommunications, Inc.
1401 I Street, N.W.
Suite 1100
Washington, D.C. 20005
Phone 202 326-8855
Fax 202 408-4805

(SBC)

May 25, 2000

NOTICE OF <u>EX PARTE</u> PRESENTATION

RECEIVED
MAY 2 5 2000
~~~ERAL COMMUN~~~.~~~ONS COMMISSION~~~
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street, S.W., TW-A325
Washington, D.C. 20554

> RE: In the Matter of Applications for Consent to the Transfer of Control of
> Licenses and Section 214 Authorizations from Ameritech Corporation,
> Transferor, to SBC Communications Inc., Transferee.
> CC Dkt No. 98-141

Dear Ms. Salas:

Please be advised that the following individuals from SBC Communications met via
conference call on May 24, 2000 with Anthony J. Dale of the Common Carrier Bureau to
answer questions in association with a series of ex partes regarding SBC's request on the
ownership of combination ADLU cards and Optical Concentration Devices (OCDs) as
raised in SBC's February 15, 2000 letter to Mr. Larry Strickling. In addition to the
undersigned, participating for SBC were Wayne Masters, Joe Cosgrove, James Keown,
Deborah Stimpfel, Marsha Fischer, George Kubis, Michael Turner, Gary Fleming, John
Luby, Donovan Dillon, Rod Cruz, Chris Boyer, and Paul Mancini. Also participating on
behalf of SBC was Austin Schlick of Kellogg, Huber, Hansen, Todd, and Evans.

The discussion centered on the various conditions proposed in separate ex partes by
NorthPoint, the DATA coalition, CompTel, Jato, and CapRock, including clarifications
of technical, operational, policy, and financial issues associated with such proposals.
SBC also agreed to supply the attached matrix of vendor availability of new products.

In accordance with the Commission's rules, an original and one copy of this notification
are submitted herewith.

Sincerely,

Marian Dyer

CC: Mr. Dale

No. of Copies rec'd O + 1
List ABCDE

DSL SERVICES

	ALCATEL	AFC UMC-1000	Lucent Anymedia	Marconi DISC*S
ADSL (DMT)	Now	Now	Now	Future Availability
G.lite	Planned Future Availability	Now	Now	Future Availability
IDSL **	Now (use ISDN BRI Card)	Now (use ISDN card)	Now	Now
VoDSL (ATM)	Planned Future Availability	Planned Future Availability	Planned Future Availability	Future Availability
VDSL	Planned Future Availability	Planned Future Availability	Planned Future Availability	Future Availability
SDSL	Planned Future Availability	Planned Future Availability	Planned Future Availability	Future Availability
HDSL-2 (TDM)	Planned Future Availability	Planned Future Availability	Planned Future Availability	
HDSL-2 (ATM)	Planned Future Availability	Planned Future Availability	Planned Future Availability	
PVC	Now	Now	Now	Future Availability
SVC	Planned Future Availability	Planned Future Availability	Planned Future Availability	Future Availability
G.SHDSL	Planned Future Availability	Planned Future Availability	Planned Future Availability	N/A

NOTE: VDSL, HDSL-2, SDSL, G.SHDSL are various names for similar service.
Actual customer requirements must be identified to determine which type of technology is applicable.
** NOT a DSL service - Transmission path using ISDN BRI (2B1Q) between the RT and COT. Requires additional equipment (CLEC gateway) to convert and concentrate for access to the ATM Network.

5/25/00

J

			Issue	Status	
1	Chris Boyer	Trial Scope	Request for CLEC-owned ADLU card in SBC RT Configuration	Not part of current Broadband Service; outside scope of Trial	O - 8/1/00 T - 8/30/00 C - 8/30/00
2	Chris Boyer	Trial Scope	Request for conducting Trial in Ameritech Region	Trial expected to complete prior to OCD/OSS deployment efforts. Ameritech Region not included in this Trial	O - 7/27/00 T - 8/10/00 C - 8/10/00
3		CPE	Modem vendor certification with Alcatel	Refer to PRONTO/CLEC Collaborative Issues Log Item 7.0	O - 8/14/00 T - C - 9/7/00
4	Matthew Wallace	BOP	VPI/VCI Ranges for CLIF. CLECs inputting single number as range.	BOP GUI being updated 9/6 to accept ranges. Documentation corrected 9/5/00	O - 8/24/00 T - 9/6/00 C - 9/7/00
5	Chris Boyer	ASR	SNET's ASR does not have their UNE field available	SNET region will not offer the UNE product therefore this field is not necessary	O - 8/25/00 T - 9/5/00 C - 9/19/00
6	Matthew Wallace	ASR	OCD Connection Type - UNI or NNI	Documentation corrected 9/5/00 to reflect UNI BOP GUI corrected 9/6.	O - 8/31/00 T - 9/6/00 C - 9/7/00
7	Chris Boyer	ASR	Incorrect NC Code for Broadband OCD-OC3	Documentation corrected 9/5/00 to relfect OB-R	O - 8/31/00 T - 9/6/00 C - 9/7/00
8	Chris Boyer Dennis Schuessler	BOP	BOP Document example, page 11, DN Min Noise should show the default values of 13 instead of 15	Value will default to 0. BOP System User Guide Version 1.0.0 available on WEB 9/22/00	O - 8/30/00 T - 9/22/00 C - 9/22/00
9	Chris Boyer Dennis Schuessler	BOP	BOP Document example, page 11, shows same value in UP and DN MIN & MAX Rate	BOP System User Guide Version 1.0.0 available on WEB 9/1/00	O - 8/30/00 T - 9/22/00 C - 9/22/00
10	Chris Boyer Dennis Schuessler	BOP	BOP Document example, page 11, shows DN MAX Rate and DN MIN Rate as 8128 rate	BOP System User Guide Version 1.0.0 available on WEB 9/1/00. Clarification included in V3.0 Ordering Guidelines distributed 9/6/00	O - 8/30/00 T - 9/22/00 C - 9/22/00
11	Chris Boyer	ASR	EXACT Tables not updated for DSL Product	Escalated 9/5/00 Corrected for SNET 9/7/00	O - 8/25/00 T - C - 9/8/00
12	CLECs	BOP/CLIF	CLECs submitting CLIF forms via fax rather than using BOP		O - 9/1/00 T - 9/7/00 C - 9/19/00

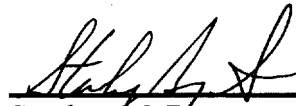|					
13	Jim Hathorn	DTI Tool	Information available for AIT and SNET Regions	9/18 SNET addresses available w/out DA info. 9/24/00 AIT addresses available.	O - 8/14/00 T - 9/14/00 C -
14	Wholesale Team	TUF/SORD SNET	TUF Translations Tables not updated	LSC needs to perform manual work-arounds	O - 9/8/00 T - 10/1/00 C - 10/3/00
15	Chris Boyer	ASR	There is a 5 day Facilities Check step in the ASR Service Flow which CLECs with CESAR/EXACT access experience . CLECs w/o CESAR/EXACT are handled manually and this delay is bypassed.	Process is currently under revision.	O - 9/8/00 T - C -
16	Dennis Schuessler	BOP/CLIF	Have an example of not all REGIONAL AECNs being populated for Step 4; DSL.net in SNET	After investigation, learned this problem was specific rather than universal. One entry is to be corrected. Found subsequent AECNs missing across some CLECs/Regions. Need Long-term Solution.	O - 9/12/00 T - 9/13/00 C -
17	Dennis Schuessler	BOP/CLIF	Problems when attempting to edit existing CLIF information	1) When field changed in 1 profile, changes it in both; 2) deleting 1 profile deletes both; 3) entering 2 different profiles not allowing 2 different CLLI designations	O - 9/19/00 T - C -
18	Chris Boyer	General	Can CLECs with a mechanized process use the manual Telco process for placing orders?	Referred to the Collaborative Sessions	O - 9/19/00 T - 9/19/00 C - 9/19/00
19	Chris Boyer	General	Various concerns regarding the Trial Duration have been expressed	No decision has been made yet; current end dates are 10-20 for the Operations portion in SWB and SNET; 10-27 in PB/NB	O - 9/19/00 T - C -
20	Dennis Schuessler	BOP/CLIF	BOP is NOT checking for duplicate PON's therefore creating problems if CLECs make more than one entry with the same PON	keep PONs unique for now and we will pursue adding a check for duplicate PONs in BOP.	O - 9/19/00 T - C -
21	Chris Boyer	ASR	fatal error - SECNCI Required, NC CODE CONFLICTS WITH PIU VALUE OF 000, and BAN/ACNA/CC COMBINATION FOR WRONG BUSINESS TYPE.	Common Language group that determines the NC/NCI Codes for the Common Carrier Guide with Telcordia made a change the week of 9-11 in the NC/NCI Codes in order to be consistent the Telcordia's recommendation and industry standards. SORD Tables updated 9-25.	O - 9/20/00 T - 9/27/00 C -

#	Raised by	Category	Issue	Status	Dates
22	Chris Boyer	BOP/CLIF	clarification on the BOP data entry field "RT-GOS" which is a hard coded value set to '1'	Referred to the Collaborative Sessions	O - 9/19/00 T - 9-26-00 C - 9-26-00
23		BOP/CLIF	Do I need a profile for each CLIF/PON?	Profiles are unique to a particular AECN which is specific to a CLIF/PON for a specific regulatory jurisdiction.	O - 9/21/00 T - C - 9/25/00
24		CLIF	Do I need to complete threshold data entry for these CLIFs to be processed and for each CLIF?	The "Threshold" Feature of BOP is also related to an particular AECN. Our SOLID application tracks end users being connected to your OCD "pipe" and when the "Threshold" for any particular OCD (based on your Circuit I.D.) is reached, an e-mail notification is sent to the address you specify. One set of Threshold settings per AECN.	O - 9/21/00 T - C - 9/25/00
25		BOP/CLIF/ASR	How is the ASR associated with the BOP/CLIF data?	Our Network Operations Center Techs will retrieve the CLIF info from SOLID to set-up the logical port parameters in our OCD for your connection. ONE CLIF per ASR	O - 9/21/00 T - C - 9/25/00
26		BOP/CLIF	Can I use the same AECN in BOP for a wire center in CA?	AECN relates to an "entity" authorized to operate in some regulatory jurisdiction. The DSL service Profiles are associated with a unique AECN. AECN should be provided by your Account Manager.	O - 9/21/00 T - C - 9/25/00
27		General	What is the disconnect process at the end of the Trial?		O - 9-18-00 T - 10-5-00 C -
28		General	ASRs are being submitted without CLIF Forms	Service Reps are notifying CLECs that orders cannot be processed until the CLIF is submitted.	O - 9-21-00 T - 10-5-00 C -
29	Chris Boyer	BOP	Down Min Rate highest possible setting changed from 640Kb the week of 9/18; then showed 384K on 9/22		O - 9-22-00 T - C -

#	Originator	Classification	Issue	Status	Status
30	Chris Boyer	ASR	OC3 NC code now changed from OB-R to OB-P	This is a change from OB-R that was made by the Common Carrier group this past week. This is the code that should be reflected in the Common Carrier Guide.	O - 9-25-00 T - 9-25-00 C - 9-25-00
31	Chris Boyer	Data Only LSR	Manual processing require ACTL field to reflect RT CLLI rather than collocation CLLI		O - 10-2-00 T - 10-5-00 C -
32	Chris Boyer	LSR	Examples of LSR VPI/VCI valid entries need to be revised.	Trial CLECs to be informed 10/2/00 PM.	O - 10-2-00 T - 10-5-00 C -
33	AC Smyth	LSR	If DA shows active in DTI for a specific address, then why is PreQual rejecting it when LSR submitted for 4 business days.	Problems with LFACS Data	O - 9-28-00 T - C - 10-3-00
34	General	BOP	System maintenance will render BOP unusable 10-7 and 10-8		O - 9-28-00 T - 10-8-00 C -

I, Stanley M. Bryant, do hereby certify that on this 12th day of October, 2000, that I have served a copy of the foregoing document via * messenger and U.S. Mail, postage pre-paid, to the following:

Stanley M. Bryant

*Chairman William E. Kennard
Federal Communications Commission
445 12th Street, S.W., Room 8B-201
Washington, D.C. 20554

*Commissioner Susan Ness
Federal Communications Commission
445 12th Street, S.W., Room 8B-115
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*Commissioner Harold Furchtgott-Roth
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